



# MID-MICHIGAN INSURANCE AGENCY of Mt. Pleasant, Inc.

*"Built on Trust and Dedicated to Service"*

**MidMichiganInsurance.com**

2060 E. Remus Road • Mt. Pleasant, MI 48858  
(989) 772-9487 • Fax (989) 772-2773 • Fax (989) 773-3546  
(800) 968-5315

January 2019

Issue 5, Volume 1

## In This Issue

- From the Desk
- Welcome Aboard
- Facebook & Google Page
- Month in History - January
- Happy Corner

## Contact Us

Office@midmichiganinsurance.com

Phone: 989-772-9487

Fax: 989-772-2773

Fax: 989-773-3546

Visit us online at Mid Michigan  
Insurance Agency of Mt. Pleasant

Like us on Facebook and review us  
on Google

The sincerest form of flattery is to  
recommend us to your friends and  
family

## From the Desk

To our customers, we want to say thank you!

We are only eleven months away from putting this decade behind us. I have been in the insurance business for over 30 years and I have seen a lot of changes over the years. When I started in the insurance business everything was written down with pen and paper. We didn't use a computer to figure out how much your automobile insurance policy was going to cost, we looked rates up in a rate book. Now as everything else in business, it's all on computers. Yes, a lot of things have changed over the years, but one thing has not, the need for excellent customer service. Our agency has always put our customers first and we have always strived to provide outstanding service. We have over 159 combined years of insurance knowledge, so be assured that we can get the job done. Anything from a small moped to large commercial excavator, or a one family home to a condominium association we have the know-how and the companies to support both personal and commercial insurance needs. We also provide life insurance proposals for our customers. In many cases, we can reduce the casualty insurance policies by issuing a discount when you purchase a life policy. In some cases, the discount is large enough to offset the cost of the life insurance policy in full.

Take the time to review your policies with us. I have instructed the support staff to reach out to all our customers to review policies or see if any additional coverage is needed.

I thank you once again for your patronage.

Michael Hawkins  
CEO

## EMERGENCY CLAIM NUMBERS

If we are not in the office, please use these numbers to contact your insurance company.

Auto Owners/Home Owners:

888-252-4626 Opt #4

Auto Owners Road Assistance:

888-869-2642

Foremost: 800-527-3907

Grange Insurance: 800-445-3030

Glass Claims: 800-951-9734

Hastings Mutual Insurance:

800-442-8277

(Press Number 2, then 6 when prompted)

Michigan Millers Insurance:

877-858-5361

Motorists Insurance Group:

800-876-8766

Progressive: 800-776-4737

SafeCo Insurance: 800-332-3226

Wolverine Mutual Insurance:

800-733-3320

## Welcome Aboard!

Torry Hannaford



I joined the Mid Michigan Insurance family in July 2018. Customer service has always been a passion of mine for as long as I can remember. I enjoy helping people, making people happy, and meeting new people along the way. I am a very happy and positive person and I try to encourage everyone around me to feel the same way. My husband David and I have five amazing children, so I stay pretty entertained with the activities they enjoy. I look forward to helping you with your insurance needs and making sure you get the best possible service.

## Happy Corner



## Retirement Home

Eighty-year old Bessie bursts into the recreation room of the retirement home.

She holds her clenched fist in the air and announces, “Anyone who can guess what’s in my hand, can take me out to dinner tonight!”

A witty, elderly gentleman in the rear shouted out, “An elephant?”

Bessie thinks a minute and replies, “Close enough!”

## Charmer

The person sitting next to me on a flight was a woman. Ever the charmer, I used one of my pick-up lines on her.

I asked, “Does the airline charge you extra for sitting next to good-looking men?”

“Yes,” she replied, “but I wasn’t willing to pay.”

## Bifocals

Bifocals are God’s way of saying, “Keep your chin up.”



## Facebook Page

We maintain a facebook page and daily updates on insurance information is added. Please take the time to visit our facebook page and give us a like.



## LEAVING A GOOGLE REVIEW *on your phone or desktop*

### MOBILE

Open Google Maps on your mobile device.



Search the name of the business you want to review. (If you are there now, just check Current Location.)

Click on the name and scroll down till you see the review section.



Review the business using stars (1 being lowest, 5 being the highest). You can choose to leave a written review as well as pictures.

### DESKTOP

Go to maps.google.com and login to your Google account.



Search the business you are looking for in the search bar.

On the left side, scroll until you see "Write a Review" and click it.



When the new window opens, review the business using stars (1 being lowest, 5 being the highest). You can choose to leave a written review as well.

### Speed of Light

My brain travels at the speed of light.

One second, it's here and the next it's 186,000 miles away.

### Police Officer

A lady who was speeding was pulled over by an officer. She didn't have her seat belt on so as soon as she stopped, she quickly slipped it on before the officer got to her window.

After talking to her about speeding, the officer said, "I see you are wearing your seat belt. Do you believe in wearing it at all times?"

"Yes, I do officer." She replied.

"Well," asked the officer, "do you always do it up with it looped through your steering wheel?"

### Team Manager

As a manager of our hospital's softball team, I was responsible for returning equipment to the proper owners at the end of the season.

When I walked into the surgery department carrying a bat that belonged to one of the surgeons, I passed several patients and their families in the waiting area.

"Look, honey," one man said to his wife. "Here comes your anesthesiologist."

## Month in History: January

**New Year's Day** - The most celebrated holiday around the world.



**January 1, 1776** - During the American Revolution, George Washington unveiled the Grand Union Flag, the first national flag in America.



**January 1, 1863** - The Emancipation Proclamation by President Abraham Lincoln freed the slaves in the states rebelling against the Union.



**January 1, 1892** - Ellis Island in New York Harbor opened. Over 20 million new arrivals to America were processed until its closing in 1954.

